

PRIVACY POLICY

Privacy Amendment (Enhancing Privacy Protection) Act 2012.



Polyline Industries
Tough Plastics Fabrication

Inspired Living Developments Pty Ltd atf JD Family Trust t/a Polyline Industries ("Polyline", 55 Cutler Road Jandakot Western Australia 6164) is committed to protecting your privacy. Please read this Privacy Policy (the "Privacy Policy") carefully to understand our policies and practices regarding your information and how we will treat it.

Who We Are

Polyline ("We", "Us") is a manufacturing business specialising in the fabrication of tough plastics in Australia, servicing Worldwide.

Where this Privacy Policy Applies

Polyline's business activities to which this Privacy Policy applies include but are not limited to:

- Any activities with you or any other third party at any physical location with a member of the Polyline staff. This can include a Polyline branch or other location.
- Any use by you of the www.polyline.com.au
- When you communicate with Polyline, or any representative, staff member, or agent acting for us via
 - Telephone;
 - Mail;
 - SMS;
 - Fax;
 - Email;
 - Website contact forms;
 - Social Media instant message, comment, "share" or other content;
 - Review on a third-party website or "app store" or other electronic environment;
- When you apply for a credit account with Polyline;
- When you purchase, or make an offer to purchase goods from Polyline;
- When you sell, or make an offer to sell goods to Polyline;
- When you respond to any communication initiated by Polyline;
- Choose to subscribe to any of our newsletters;
- Contact us for technical support;
- When you do any other business with Polyline

We will comply with the Privacy Amendment (Enhancing Privacy Protection) Act 2012 which amends the Privacy Act 1988 (Cth) and which came into effect on 12th March 2014 including Division 3 of Part IIIA and the Australian Privacy Principles contained in the Act as well as the Credit Reporting Privacy Code (CR Code) and are committed to protecting personal information (including credit information and credit eligibility information) we may hold at any time in respect of any individual, in accordance with those requirements.

What personal information we may, or potentially may collect

In order to do business, we may need to legitimately collect personal information. It may be that we cannot do business with you or offer all our products or services, or to their full potential without this information.

Defining your personal information

"Personal Information" is information that allows someone to identify or contact you, as well as any other non-public information about you that is associated with or linked to any of the following, and can include, for example, but is not limited to:

- Name;
- Address;
- Birth date;
- Phone/Fax numbers;
- Email address;
- Social media "Usernames";
- IP addresses of any internet connection;
- IEME Numbers;
- WiFi SSIDs;
- Hardware MAC Address;
- Operating system version;
- Settings and specifications of any device you use to access our electronic services;
- Credit information including credit applications you've made and repayment history;
- Financial information provided by you;
- Trade references provided by you;
- Credit reporting information provided by credit reporting agencies;
- Passwords you set when you use any of our services that require you to set a password;
- Third parties you have done business with such as when we ask for a proof of purchase of one of our products when you have purchased it through an agent.

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Depending on your interactions with us (for example, online, offline, over the phone, etc.) we may process different data about you. We may collect your data, for example, when you visit or use our websites, Apps or our social media channels, subscribe to our newsletters, our customer support, participate in our giveaways, promotions, surveys, and marketing campaigns or otherwise interact with us.

Use of your Personal Information

We may use your personal information when conducting business activities including, but not limited to:

- Marketing Communications or any other activities
- Offering access to “user only” or “access via login” services
- Customer account databases
- Credit account applications
- Business analysis activities
- Technical support
- Fault investigations
- Warranty claims
- Electronic or physical security investigations
- Our internal management needs
- Responding to any inquiries or comments that you have submitted to us
- Any other use as required or authorised by law

How your Information is Shared

We may share your personal information when conducting business activities including, but not limited to:

- Interactions with third parties
- A credit agency
- An agent acting on our behalf for the sale, installation, repair, service, removal, advice for any of our products
- Any marketing agency acting on our behalf
- Third parties operating online databases
- Law enforcement agencies
- Lawyers/legal advisors
- Any third party you have consented us to share your personal information with

Security

Polyline takes appropriate measures to protect your information. Depending on the state-of-the-art current technology, the costs of the implementation and the nature of the data to be protected, we employ technical and organisation measures designed to prevent against risks such as accidental or unlawful destruction, accidental loss, unauthorised alteration, unauthorised disclosure or access, misuse, and any other unlawful form of processing of the Personal Information in our possession.

Please be aware that no security measures are perfect or impenetrable. We cannot guarantee that information about you will not be accessed, viewed, disclosed, altered, or destroyed by breach of any of our administrative, physical, and electronic safeguards, subject to requirements under applicable law to ensure or warrant information security. You acknowledge and agree that you provide your Personal Information at your own risk.

We will make any legally-required disclosures of any breach of the security, confidentiality, or integrity of your unencrypted electronically stored Personal Information to you via Email or conspicuous posting on our website in the most expedient time possible and without unreasonable delay, consistent with:

- the legitimate needs of law enforcement, or;
- any measures necessary to determine the scope of the breach and restore the reasonable integrity of the data system, and any other disclosures that may be required under applicable law.

Children

Polyline does not knowingly collect or maintain Personal Information from or about children under the age of eighteen (18). If you are under the age of eighteen (18), please do not use any of our Services at any time nor in any manner. If we learn that Personal Information of persons under eighteen (18) years of age has been collected on or through our Services, then we may deactivate the service and/or make the user content inaccessible. If you find that we have Personal Information about anyone below eighteen (18) years of age, please inform us at sales@polyline.com.au.

Changes

Polyline reserves the right to change this Privacy Policy at any time without notice.